

Program and Camp Refund Policy

For all camps and events
Effective September 1, 2007

A great deal of planning and purchasing takes place in all programs and events of the San Francisco Bay Area Council during the months and weeks prior an event. (facility rentals, supplies, staff, food, and program materials.)

1. Refunds requested two weeks (14 days) prior to an event will receive up to an 80% refund, less any portion which is non-refundable.

2. Requests after 14 days prior to an event will be determined on a case by case basis. Types of refunds considered: serious illness or injury (a doctors certification required), or death in immediate family. Refunds are not given for no-shows, conflict of schedule (such as sports events), weather conditions, or behavior issues.

3. Refund requests will not be considered if received more than 10 days after an event

4. Refunds for camps which have Pack, Troop, or Crew signups are refunded to the unit. Individual sign-ups are refunded to the individual family.

**Send refund request to San Francisco Bay Area Council, 1001 Davis Street, San Leandro CA 94577; Please include: participants name, unit, number, district, address, contact phone number, name of event and date or session of event.